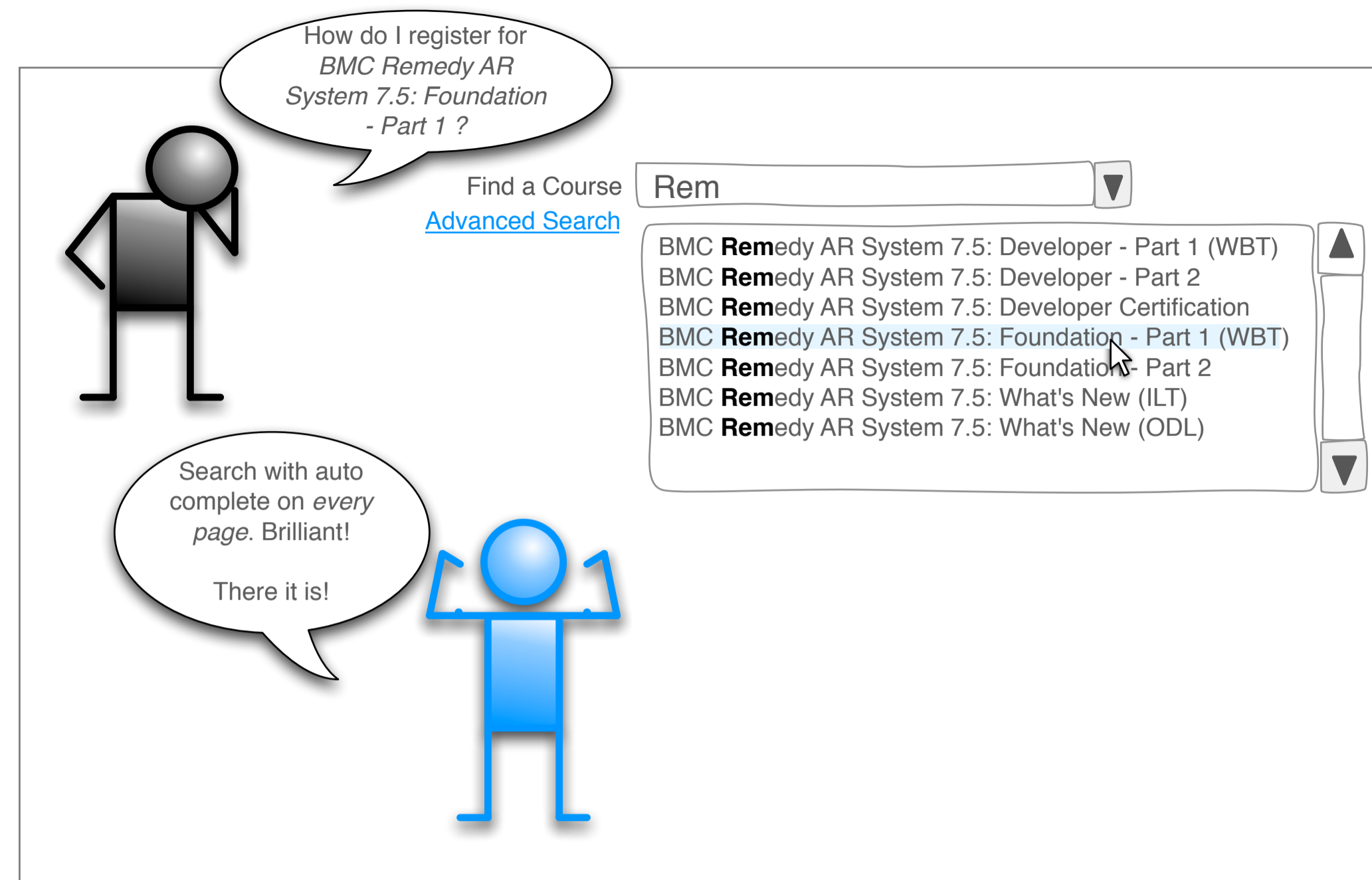


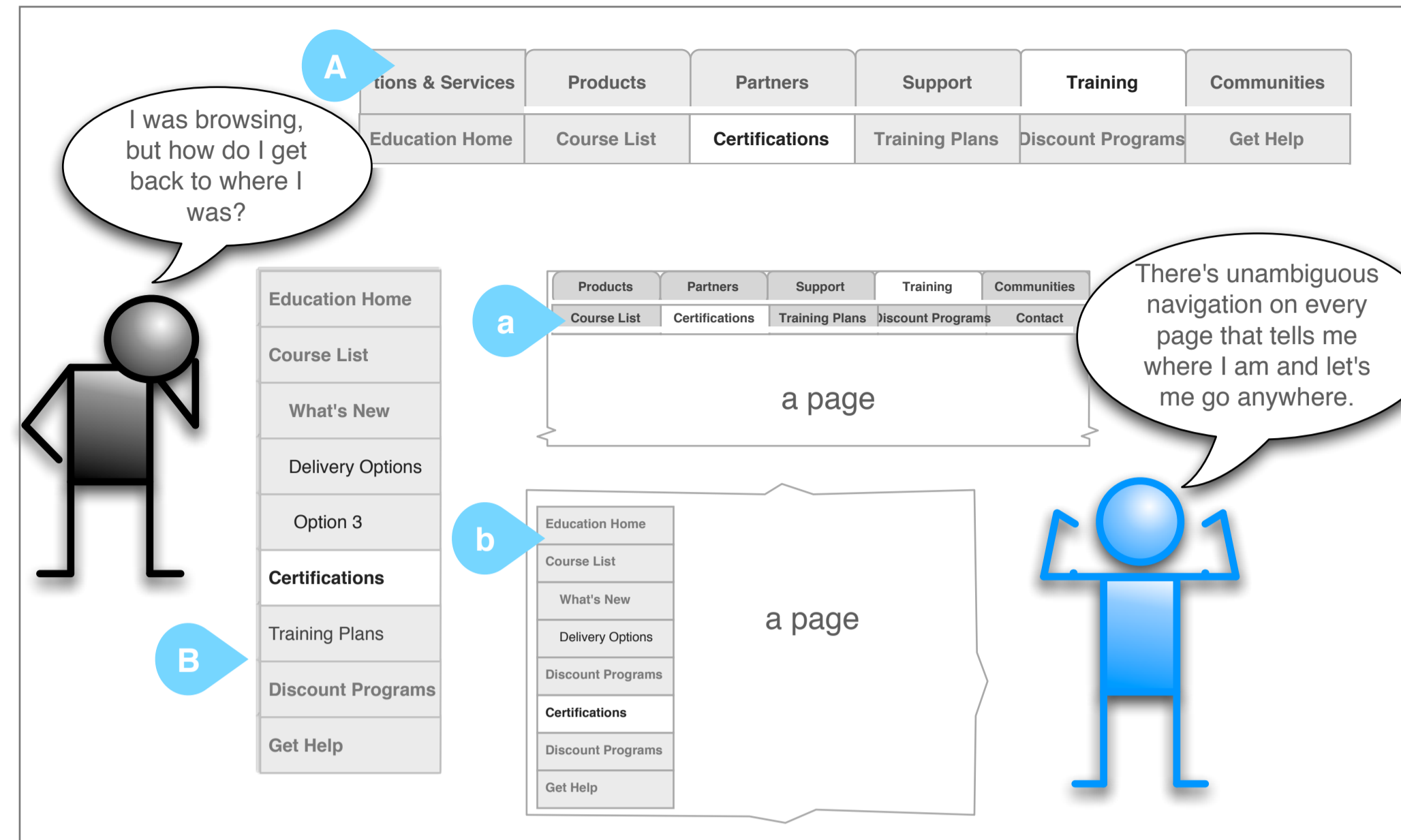
# Education Revamp Storyboard

## Simplified Navigation and Better Integration with View Central

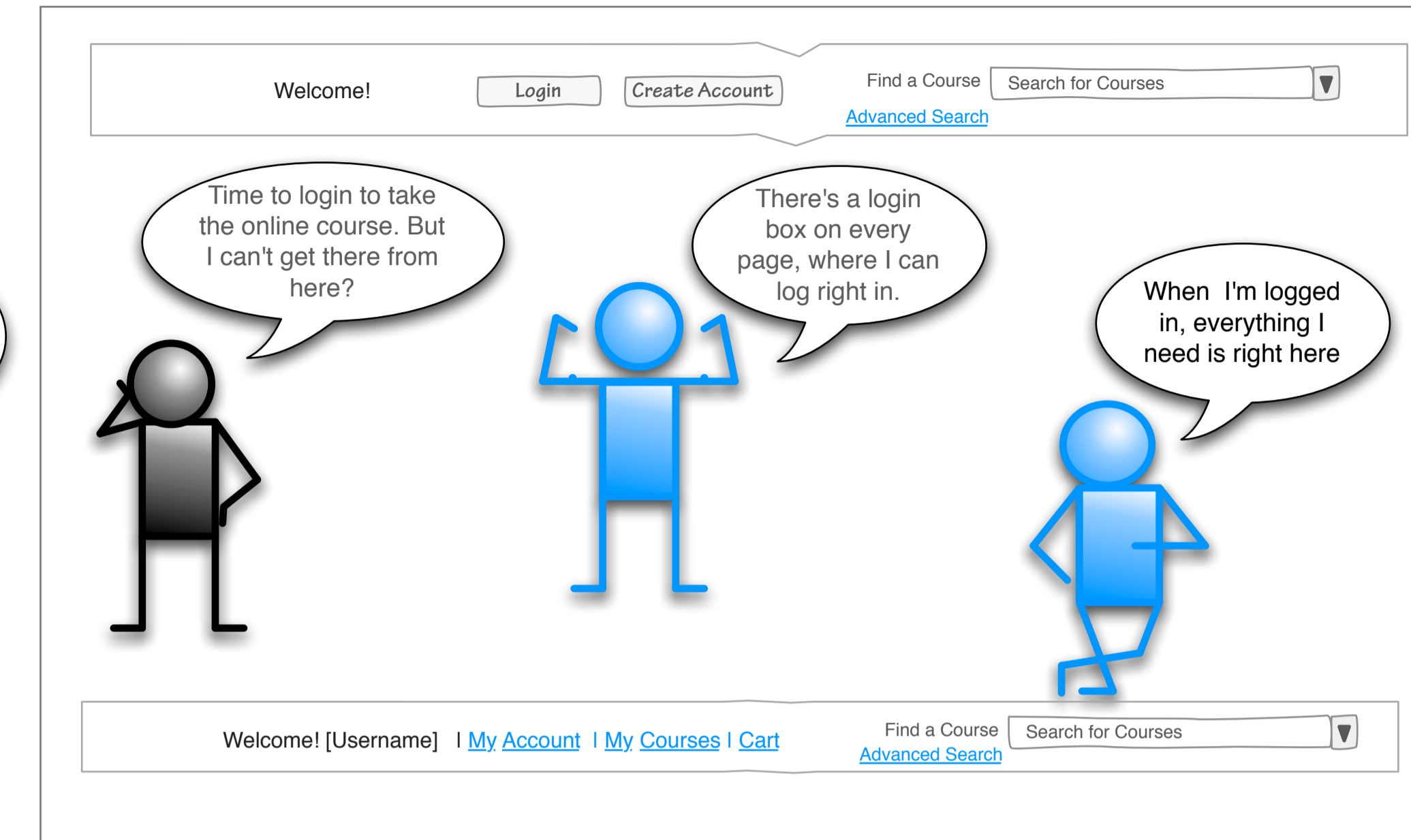


- Scenario: Find a Course**  
User is given the BMC Education URL and told to sign-up for Course xx.123.
- User Activity: Uses Search**  
User goes to the site, looks around, sees the "Find a Course" simple-search combo box on every page. Starts to type and it auto completes.

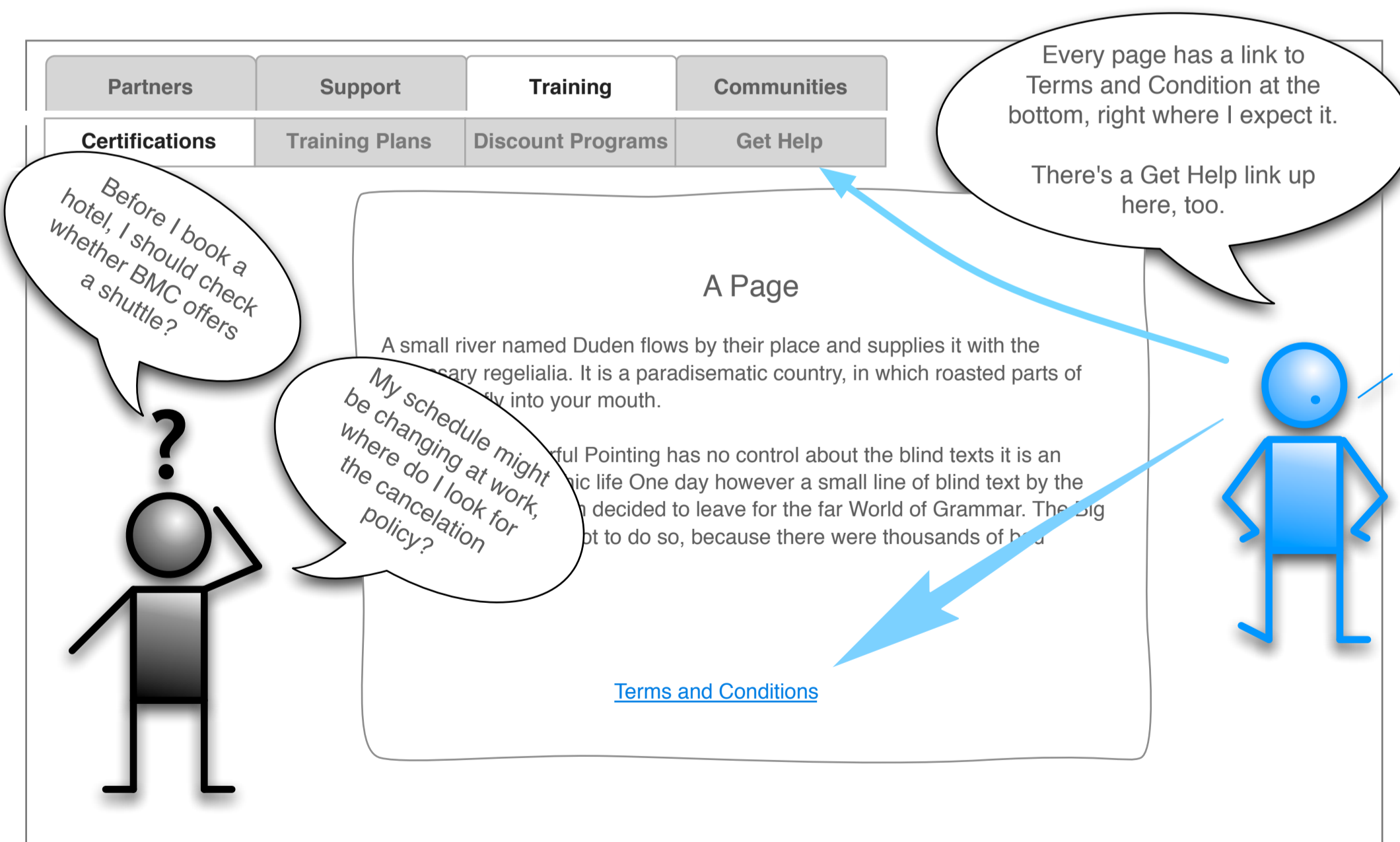
## User success = Few clicks and fewer calls



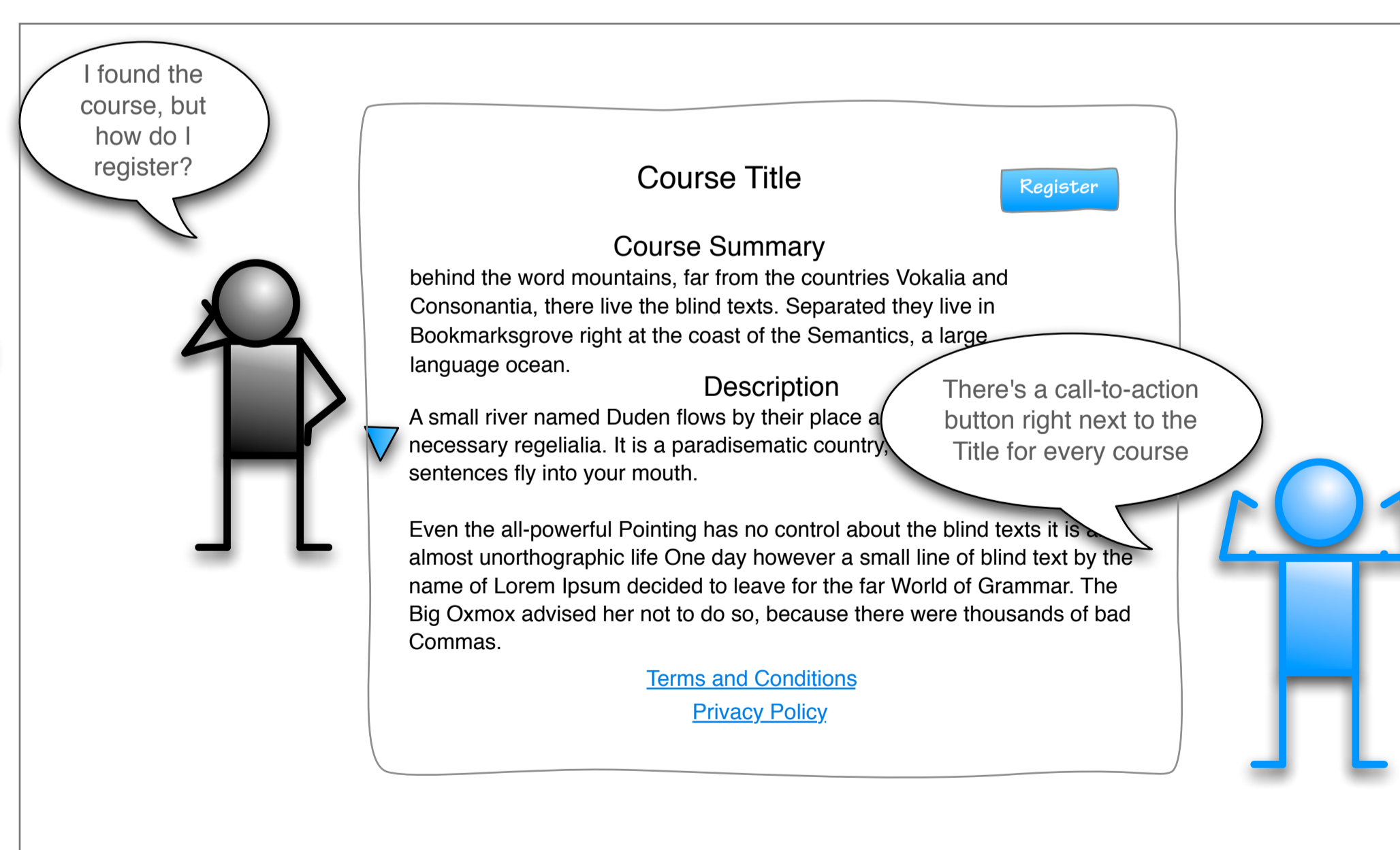
- Scenario: Navigate Education**  
Use site navigation to find features and information.
- User Activity: Uses sub-navigation**  
Sub-navigation replaces side navigation  
Note: sub-nav adds an "Education Home" item and relabels some existing links.



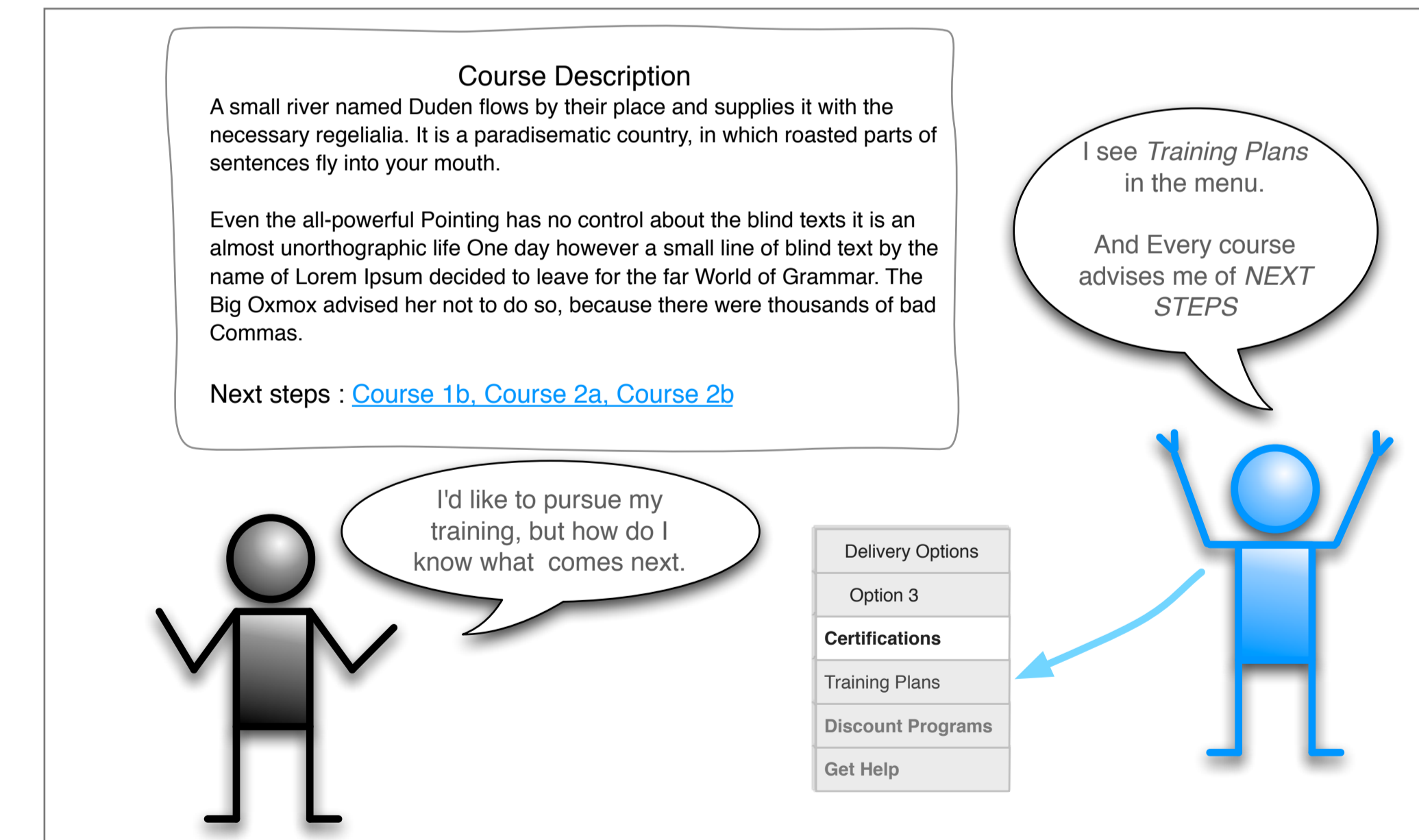
- Scenario: Login to take courses or edit profile**  
User has registered for a course but needs to log in.
- User Activity: Uses Global Login**  
Every page has Login button  
When clicked the Login button reveals:  
- Username/Password fields  
- Remember Me check box  
- Submit button
- User Activity: User is logged In**  
Login area shows:  
- Welcome [username]  
- My Courses (with Active Registrations, History)  
- My Account  
- Checkout



- Scenario: Find General Information**  
User needs to find a FAQ page and/or the Terms & Conditions
- User Activity: Uses Get Help or direct link on every page**  
User clicks Get Help which leads to the Consultants page featuring a prominent link to Terms & Conditions and FAQ.. Alternately the user clicks on the Terms and Conditions link, at the bottom of every page for course policies,



- Scenario: Register from the Courses List**  
User registers from any course listing of course titles
- User Activity: Uses Available Register Button**  
User clicks the Register button that is on each course listing/course detail page.  
Note: Course listings feature progressive reveal to show course details.



- Scenario: Identify a training sequence**  
User wishes to follow a structured training plan
- User Activity: Uses Training Plans page and Next Steps in course description**  
User Clicks Training Plans link in the sub-navigation menu.  
Is able to view learning paths by Functional Area using the linked list or BSM Blueprint  
Every course description includes NEXT STEPS along the training path.