

Content & Information Architecture Group

Verizon Secure Mail VASIP integration

Author: Kevin Cornwall

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HOME | NEWS | E-MAIL | RESOURCES | SECURITY | **SHOP** | MY ACCOUNT | HELP

< Verizon SMB Navigation >

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Description & Pricing

Features

System Requirements



Verizon Secure Mail

- Low Monthly Fee: For the cost of a single courier package, you can send unlimited encrypted email to anyone
- Easy To Use: Sign up and simply press the Secure button to Seal Your Email
- Unlock Encrypted Mail: Simply click on your Secure Mail message and enter your password to open
- Send Secure Mail To Anyone: Secure Mail can be sent to non Verizon Secure Mail subscribers
- Security: Trusted security standards including PKI,¹ X.509² digital certificates and S/MIME³



[Download the Product Datasheet](#)
(2 page PDF document ~ 1.0 MB)

2

Notes:

1

Add Secure Email to "Broadband Extras" submenu

2

Download link downloads Datasheet from Echoworks

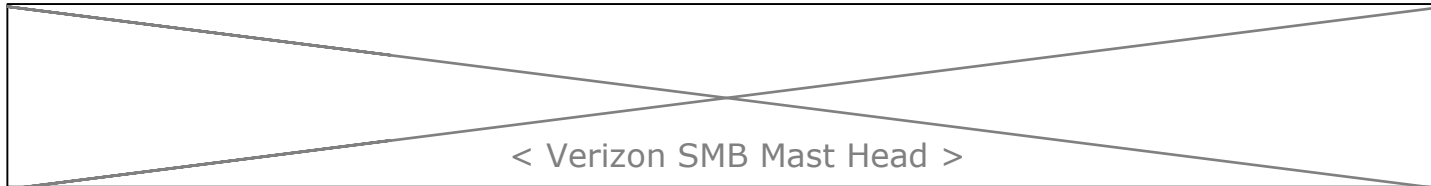
¹ PKI stands for "Public Key Infrastructure". In a PKI, a certification authority (CA) is used to deliver identity credentials to subscribers. Each subscriber receives a key pair (or key pairs):

- Public Key – used to encrypt messages sent to the subscriber (anyone can access this key – also called a certificate)
- Private Key – used by the subscriber to decrypt messages encrypted with their public key (only the subscriber has access to this key)

² X.509 is simply the accepted standard format for the subscriber's PKI certificate

³ S/MIME the world standard for Secure Mail. It is an extension of the MIME format, and is used by governments, financial institutions, and enterprises worldwide

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- Description & Pricing
- Features
- System Requirements**

The following page lists the minimum system requirements to install and use Verizon Secure Mail.

Download the System Check Wizard

Download and run the System Check Wizard to automatically check if you can install and use Verizon Secure Mail.

[Download](#) >

Operating System

- Microsoft™ Windows® XP *(Recommended)*
- Microsoft™ Windows® 2000
- Microsoft™ Windows® 98

Microsoft Windows® Vista
For Windows XP and 2000, you are required to have administrative privileges.

Email Clients

- Microsoft™ Outlook® 2003 *(Recommended)*
- Microsoft™ Outlook® 2002
- Microsoft™ Outlook® 2000
- Microsoft™ Outlook Express® 6.0 or above

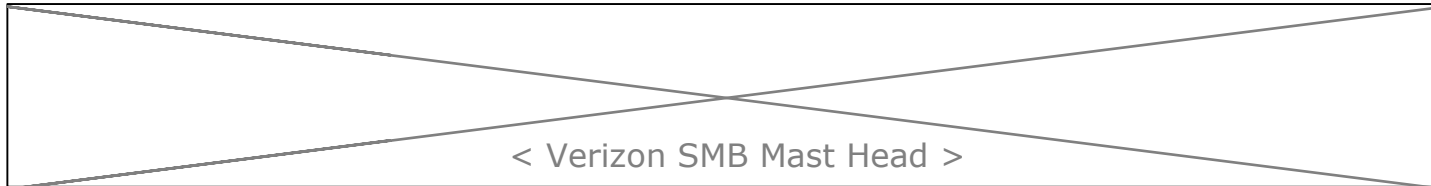
For Outlook 2000, you require Microsoft Service Release 1 (SR1) or above. For all other clients we recommend the latest service pack.

Notes:

1

Add Secure Email to "Broadband Extras" submenu

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Description & Pricing	Features	System Requirements
-----------------------	----------	---------------------




Get a lock on email privacy...

Help protect the confidentiality of your email communications

View Demo >

Sign up for Verizon Secure Mail if you are a **health care provider, lawyer, financial services professional, small business owner** or an **individual** that wants to help to protect the privacy of confidential or proprietary information, and comply with privacy legislation.

All for just \$6.95/month per email address.

[Product Overview](#) 

Verizon Secure Email:

- Send to anyone
- Simple click to send or open
- Confirm senders id
- Manage identities
- Helps to meet Federal compliance (HIPPA, SOX, GLBA)

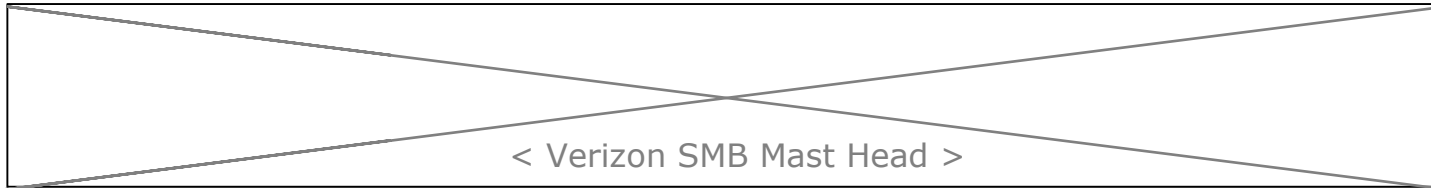
Order Now

Notes:

1

Add Secure Email to "Broadband Extras" submenu

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1

To access the Verizon Online account services and features, enter your VerizonOnline User Name and Password, and then click the Log In.

User Name:

Password:

Remember Me

Log In

[Forgot Your Password?](#)

2

Not a business broadband subscriber?



Sign up* and enjoy the benefits:

- High-speed Internet access for a low monthly fee
- Dynamic or static IP addressing
- 24x7 business-grade technical support
- And more

**One-year contract required*

Check for availability in your area:

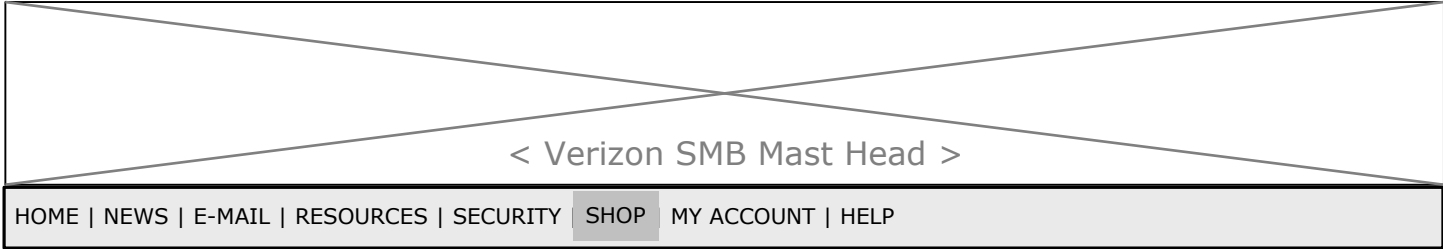
- [Verizon Business DSL](#)

[Back to Verizon Small Business Center](#)

Notes:

- 1 Customer is prompted a login Screen if not already logged in (current functionality).
- 2 Change header to displayed Text.

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- 1 Review Order
- 2 Choose Payment Method
- 3 Order Summary
- 4 Order Confirmation

Review Order
Help

Please review your order information and then click the Continue button 2

Qty	Product	Product Description	Unit Price	Price	Tax	Total
1	Verizon Secure Mail	Verizon Secure Mail Accounts	6.95 mo.	US \$69.50 mo.	US \$5.04	US \$74.54 3

Note: Applicable taxes apply and are subject to change

Where would you like confirmation emails sent to for this purchase? : vandana.c.dev@verizon.com Change
 No free trial associated with this purchase

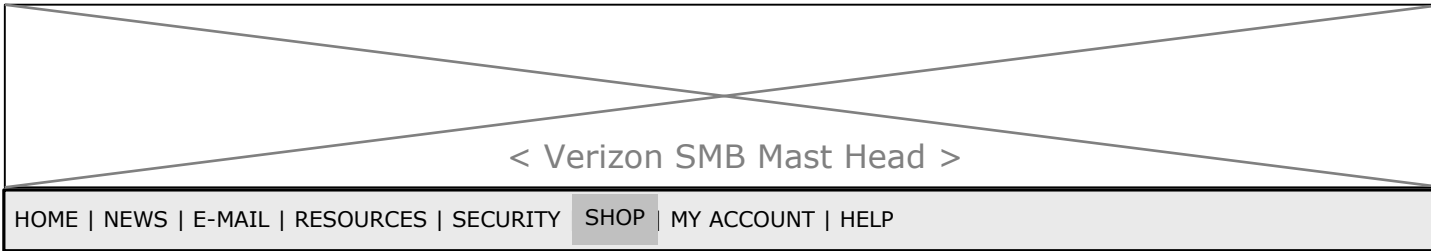
4 **Note:** You will have an opportunity to review the complete order details before the transaction is completed.

Cancel X
< Back
Continue >

4 **Note:** Please do not use the back arrow button on the top of your browser. Doing so will result in a loss of information entered thus far.

- Notes:**
- First time VSM Purchase**
- 1 Move Qty Column to left side Customer cannot continue until they acknowledge this text field. Default is blank.
 - 2 Add "Unit Price" column
 - 3 Dynamically update based on User input
 - 4 Button should be disabled until user enters quantity. (0 is not a valid entry)

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- 1 Review Order 2 Choose Payment Method 3 Order Summary 4 Order Confirmation

Review Order Help

Please review your order information and then click the Continue button.

Qty	Product	Product Description	Unit Price	Price	Tax	Total
5	Verizon Secure Mail	Additional Verizon Secure Mail Accounts These are new charges	6.95 mo.	US \$34.75 mo.	US \$2.52	US \$37.27

Existing Accounts

Qty	Product	Product Description	Unit Price	Price	Tax	Total
10	Verizon Secure Mail	Existing Verizon Secure Mail Accounts These are existing charges.	6.95 mo.	US \$69.50 mo.	US \$5.04	US \$74.54

Note: Applicable taxes apply and are subject to change

Where would you like confirmation emails sent to for this purchase? : vandana.c.devi@verizon.com [Change](#)
 No free trial associated with this purchase

Note: You will have an opportunity to review the complete order details before the transaction is completed.

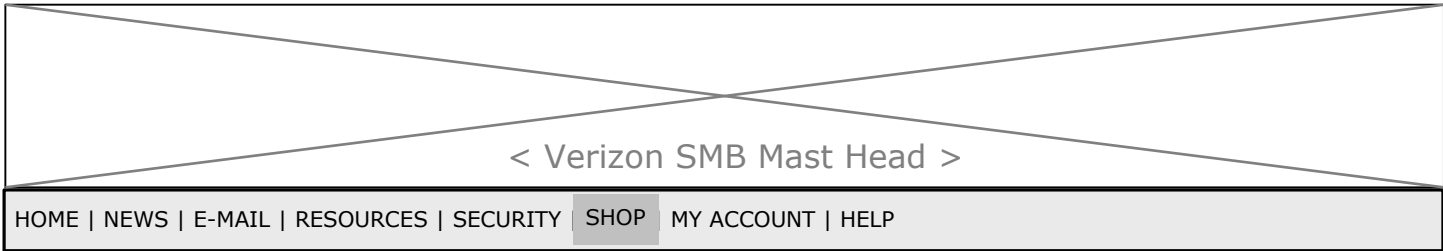
Note: Please do not use the back arrow button on the top of your browser. Doing so will result in a loss of information entered thus far.

Notes:

Existing VSM customer upgrade purchase

- 1 Move Qty Column to left side Customer cannot continue until they acknowledge this text field. Default is blank.
- 2 Add "Unit Price" column
- 3 Dynamically update based on User input
- 4 Button should be disabled until user enters quantity. (0 is not a valid entry)
- 5 Existing purchased accounts display as a read-only table

This wireframe is intended to show relative placement of elements on the page (does not contain visual design elements or branding). For absolute placement of elements, refer to the Graphical Style Guide.



- 1 Review Order
- 2 Choose Payment Method
- 3 Order Summary
- 4 Order Confirmation

Choose Payment Method Help

Please select your payment method:

- Include with my Verizon Broadband Bill
- No Credit Cards on File for Broadband Extras
- Add New Credit Card

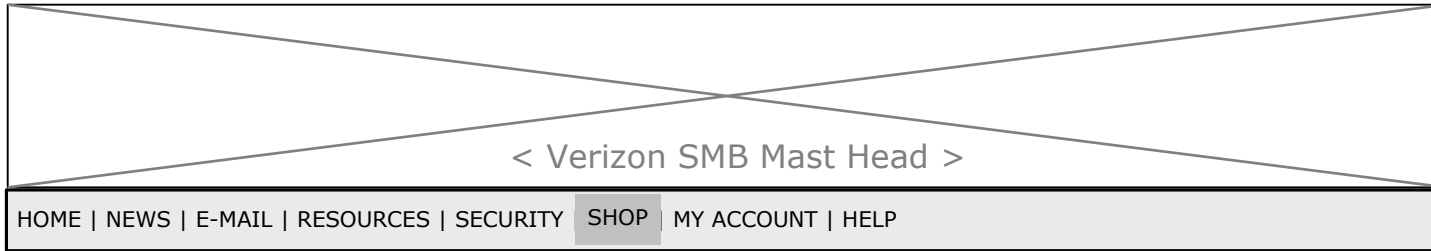
[Cancel X](#) [< Back](#) [Continue >](#)

i Please do not use the back arrow button on the top of your browser. Doing so will result in a loss of information entered thus far.

Notes:

Existing Functionality

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- 1 Review Order
 2 Choose Payment Method
 3 **Order Summary**
 4 Order Confirmation

Order Summary Help

1 Please review your order information and then click the Continue button 2

Qty	Product	Product Description	Unit Price	Price	Tax	Total
10	Verizon Secure Mail	Verizon Secure Mail Accounts	US \$6.95 mo.	US \$69.50 mo.	US \$5.04	US \$74.54

Note: Applicable taxes apply and are subject to change

Payment Method

uat_snmfios0707	DINERS Card ending in 1111 exp. 4/2009
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Preferred Alternate Email Address

Preferred Alternate Email Address on File : vandana.c.devi@verizon.com

Access Right (optional)

- The primary account user name will be granted access by default to this product .
- All sub-accounts will be able to use the service using their respective user IDs

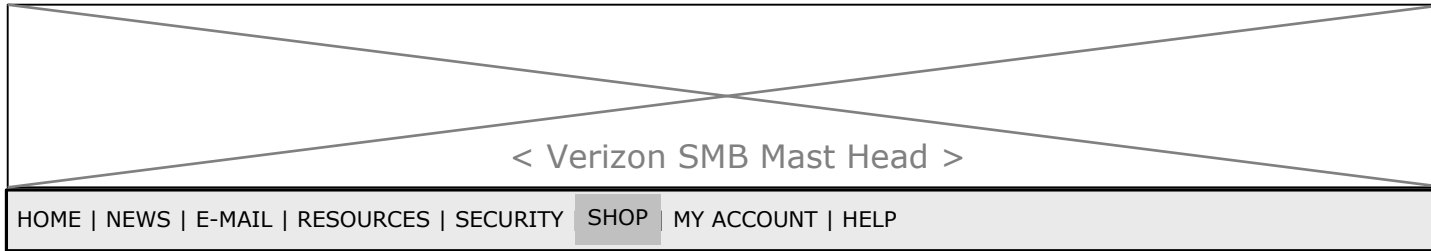
ⓘ Please do not use the back arrow button on the top of your browser. Doing so will result in a loss of information entered thus far.

Notes:

First time VSM Purchase

- 1 Move Qty Column to left side.
- 2 Add "Unit Price" column

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- 1 Review Order 2 Choose Payment Method **3 Order Summary** 4 Order Confirmation

Order Summary Help

1 Please review your order information and then click the Continue button. 2

Qty	Product	Product Description	Unit Price	Price	Tax	Total
5	Verizon Secure Mail	Additional Verizon Secure Mail Accounts These are new charges	6.95 mo.	US \$34.75 mo.	US \$2.52	US \$37.27

Existing Accounts 3

Qty	Product	Product Description	Unit Price	Price	Tax	Total
10	Verizon Secure Mail	Existing Verizon Secure Mail Accounts These are existing charges.	6.95 mo.	US \$69.50 mo.	US \$5.04	US \$74.54

Note: Applicable taxes apply and are subject to change

Payment Method

uat_snmfios0707	DINERS Card ending in 1111 exp. 4/2009
-----------------	--

Preferred Alternate Email Address

Preferred Alternate Email Address on File : vandana.c.devi@verizon.com

Access Right (optional)

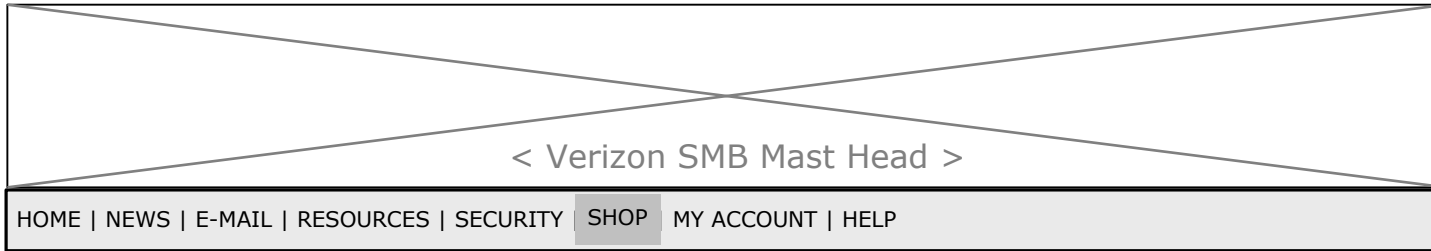
- The primary account user name will be granted access by default to this product .
- All sub-accounts will be able to use the service using their respective user IDs

Notes:

Existing VSM customer upgrade purchase

- 1 Move Qty Column to left side.
- 2 Add "Unit Price" column
- 3 Existing purchased accounts display as a read-only table

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- 1 Review Order 2 Choose Payment Method 3 Order Summary 4 Order Confirmation

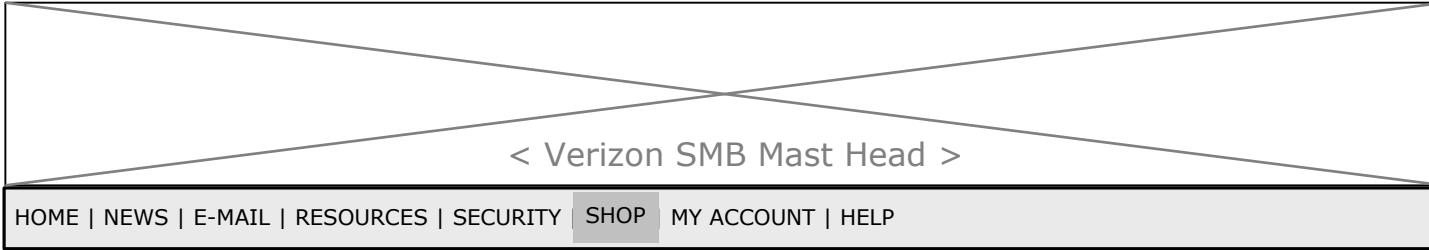
Order Confirmation		Help
Thank you for your order		
Printer Friendly Page		
Your confirmation number for the order is U4131632377484225		
Customer Name	uat_snmfios0707	
Product Name	Verizon Secure Mail	
Description	Verizon Secure Mail Accounts	
User Name with Access Rights	uat_snmfios0707 * Primary account and all sub-accounts will have access rights to this product vzec123_sec1 resc2of0 suneetha	
Quantity	10	
Unit Price	US \$6.95 per mo.	
Price	US \$69.50 per month	
Tax	US \$5.04	
Total Price (inc. Tax)	US \$74.54	
	No free trial associated with this purchase	
Purchase Date	11/02/2006	
Payment Method	DINERS Card ending in 1111 exp. 4/2009	
Card Type	DINERS	
Card Number	*****1111	
Expiry Date	04/09	
Billing Address	VDSI	

Notes:

First time VSM Purchase

- 1 Remove reference to free trial

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- 1 Review Order
- 2 Choose Payment Method
- 3 Order Summary
- 4 **Order Confirmation**

Order Confirmation		Help
Thank you for your order		
Printer Friendly Page		
Your confirmation number for the order is U4131632377484225		
Customer Name	uat_snmfios0707	
Product Name	Verizon Secure Mail	
Description	Verizon Secure Mail Accounts	
User Name with Access Rights	uat_snmfios0707 * Primary account and all sub-accounts will have access rights to this product vzec123_sec1 resc2of0 suneetha	
Quantity	15 (5 new accounts + 10 existing accounts)	
Unit Price	US \$6.95 per mo.	
Tax	US \$7.56	
Total Price (inc. Tax)	US \$111.81 No free trial associated with this purchase	
Purchase Date	11/02/2006	
Payment Method	DINERS Card ending in 1111 exp. 4/2009	
Card Type	DINERS	
Card Number	*****1111	
Expiry Date	04/09	
Billing Address	VDSI VDSI Reston	

Notes:

Existing VSM customer upgrade purchase

- 1 Remove reference to free trial
- 2 Add itemized details of purchase.

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My Account

Activation

Purchases | Update Payment Methods | Bill History | Help ?

Step 1 1 Your purchase of the following product(s) listed below is ready for activation. Please accept the ~~Terms of Service~~ to continue to Step2 to Download Now. Help ?

SUPPLEMENTAL AGREEMENT TO VERIZON INTERNET ACCESS SERVICE TERMS OF SERVICE

This Supplemental Agreement is attached to and forms a part of the VERIZON INTERNET ACCESS SERVICE TERMS OF SERVICE (the "Agreement") between you, Verizon Internet Services Inc. and GTE.Net LLC d/b/a Verizon Internet

ACCEPT > I have read and agree to the 2 above Terms of Service. I understand that selection this option constitutes my electronic signature to these terms.

DECLINE > I do not agree with the Terms of Service 3 understand that I will not be charged for these services and will still be able to install them at a later time.

PRINT >

Note that your request to change your service will become effective and the following items will be replaced when you accept the Terms-of-Service:

Step 2 Please click Download Now to complete the download and installation process. Help ?

Click on the individual Product Name to view details and manage 4 Broadband Extras purchase.

Product Name	Order Date	Category	Unit Price	Payment Method	Billing Effective Date	Status
Verizon Secure Mail	11/02/2006	Email	US \$6.95 mo	DINERS Card ending in 1111 exp. 4/2009	N/A	Access Now >

Notes:

- 1 Replace sentence with: "Supplemental Agreement to the Terms of Service"
- 2 Remove word "above"
- 3 Remove sentence "I understand"
- 4 Add "Unit Price" column

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My Account

Page Continues

Sub Accounts Help

Create e-mail and personal web space accounts for you and your associates by [setting a sub-account](#)

Broadband Essentials & Extras Help

Verizon Internet Security Suite
 With Verizon Internet Security Suite you can protect your computer against viruses, hackers, spyware and more.
[Learn More](#)

Verizon Online Backup
 Get more space to keep your MP3s, pictures and all other important files.
[Launch Service](#) | [Allocate Storage to Sub-Accounts](#) | [Manage Account](#)

Verizon Secure Mail
 Help ensure the safety of your communication with Verizon Secure Mail. Every email you send is securely encrypted. This means that only the person [whom you addressed the email to can unlock it.](#)

[Learn More](#) | [Manage Accounts](#) | [Purchase More Accounts](#) [Manage >>](#)

Notes:

- 1 Learn More displays when service has not been purchased. This links to the Shop VSM landing page.
- 2 Hyperlink enters Valista purchase flow

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My Account

Manage My Verizon Secure Mail

Product Purchase Detail

< BACK Help

Customer Name	uat_snmfios0707				
Product Name	Verizon Secure Mail				Access Now >
Product Category	Email				
Description	Help ensure the safety of your communication with Verizon Secure Mail. Every email you send is securely encrypted. This means that only the person to whom you addressed the email to can unlock it. What's more, recipients of your email can be sure that you sent it.				
User Access Rights	uat_snmfios0707 * Primary account and all sub-accounts will have access rights to this product vzec123_sec1 resc2of0 suneetha				
Purchase History	<u>Date</u>	<u>Action</u>	<u>Qty</u>	<u>Price per unit</u>	<u>Monthly Charge</u>
	1/1/2007	Add	10	\$6.95	\$69.50
	1/10/2007	Add	5	\$6.95	\$34.75
	1/15/2007	Remove	2	\$6.95	(\$13.90)
Unit Price	US \$6.95 per month				
Price	US \$104.25 per month				
Tax	US \$7.56				
Total Price (incl. Tax)	US \$111.81				
Purchase Date	02/21/2006				
Payment Method	DINERS Card ending in 1111 exp. 4/2009				
Billing Effective Date	03/01/05				

<- Back to Purchases

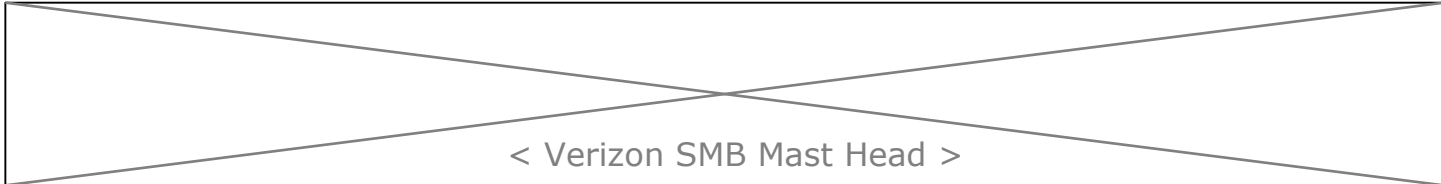
Change Payment Method | Change of Service

X Cancel Subscription

Notes:

- 1 Purchase history displays "Date" "Action" "Qty" "Price per unit" and "Monthly Charge"
- 2 "Change of Service" Enters VALISTA purchase flow.
 - Note: Will only allow upgrades (increase in quantity) on Valista UI purchase flow.
- 3 VSI Needs to get the email addresses from portal for the cancel operation.

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My Account

Manage Verizon Secure Mail Account(s) ? Help

Activation email has been sent please, verify with the owner of this email address.

1 You have purchased 13 emails and you have only provided 10. You can input 3 more emails at no cost. 2

[Add additional accounts.](#)

With Verizon Secure Mail, you can be confident that only you and your intended recipient can read your email. Help ensure that all of your email address(es) are safe with Verizon Secure Mail. 3

[Purchase more accounts](#)

Status	Last Name	First Name	Email Address	
<input checked="" type="radio"/>	Cornwall	Kevin	kcornwall@verizon.net	Resend Activation Cancel 4
<input type="radio"/>	Donald	Mary	mdonald@companyA.com	Cancel
<input type="radio"/>	England	John	jengland@foo.com	Cancel
<input checked="" type="radio"/>	Frank	Douglas	fdouglas@foo2.com	Resend Activation Cancel
<input checked="" type="radio"/>	Garcia	Mark	mgarcia@foo3.com	Cancel
<input type="radio"/>	Henderson	Jan	jhenderson@foo.com	Cancel
<input checked="" type="radio"/>	Smith	John	jsmith@foo.com	Cancel
<input type="radio"/>	torres	James	jtorres@foo.com	Resend Activation Cancel
<input checked="" type="radio"/>	Valista	Tomas	tvalista@foo.com	Resend Activation Cancel
<input checked="" type="radio"/>	Wallace	Angela	awallace@foo.com	Resend Activation Cancel

5

Notes:

- 1 This message is displayed when the amount of email accounts purchased is more than the amount of email accounts provided.
- 2 Hyperlink enters "Email input" page
- 3 Hyperlink enters Valista Purchase flow
- 4 When customer clicks on "Cancel" a Javascript confirmation should display:

Confirmation Message:
=====
- 5 Status displays if account has been activated or not.
Green = Active
Red = Inactive

You are about to cancel the Verizon Secure Email account:
daniel.a.castro@verzion.com
Would you like to continue?

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1

Secure Email Addresses (s)

? Help

Enter the email address(es) of the accounts you would like to activate Verizon Secure Mail for.

* **Email Address:**

* **First Name:**

* **Last Name:**

<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>

2

Cancel

Next

Notes:

1

This page is displayed when the user needs to specify the email accounts that should be sent activation emails. Only the amount purchased will display. When the amount of email accounts entered is less than the amount purchased the left over available account spaces should display.

2

The amount of rows should equal the amount of available accounts.

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Print

Congratulations! You can start sending Secure Emails

Congratulations! You can start sending Secure Emails
An activation email has been sent to the following email addresses with instructions on starting to use Verizon Secure Mail. Please print a copy for your records.

With Verizon Secure Mail, you can be confident that only you and your intended recipient can read your email. Help ensure that all of your email address(es) are safe with Verizon Secure Mail.

[Manage](#) or [purchase more accounts.](#)

Last Name	First Name	Email Address
Cornwall	Kevin	kcornwall@verizon.net
Donald	Mary	mdonald@companyA.com
England	John	jengland@foo.com
Frank	Douglas	fdouglas@foo2.com
Garcia	Mark	mgarcia@foo3.com
Henderson	Jan	jhenderson@foo.com
Smith	John	jsmith@foo.com
torres	James	jtorres@foo.com
Valista	Tomas	tvalista@foo.com
Wallace	Angela	awallace@foo.com

Continue

Notes:

- 1 Redirects to "My Account" Manage VSM Account
- 2 Hyperlink enters VALISTA purchase flow
- 3 Redirects to "My Account" Manage VSM Account