

# Coupon Codes

10-21-08

# Review Order - BAU Screenshot

>[Review Order](#) [Choose Payment Method](#) [Order Summary](#) [Order Confirmation](#) [Order Activation](#)

Review Order

Help 

[CLICK HERE FOR VERIZON ONLINE TERMS OF SERVICE FOR BROADBAND ESSENTIALS & EXTRAS](#)


Please review your order information and then click the Continue button.

| Qty | Product                   | Product Description  | Unit Price         | Price              | Tax      | Total    |
|-----|---------------------------|--|--------------------|--------------------|----------|----------|
| 1   | Internet Security Suite/3 | For use on up to 3 PCs. Includes Anti-Virus, Firewall, Anti-Spyware, Fraud Protection, Parental Control, PC Tune-Up, Pop-up/Ad Blocker, and Privacy Manager for comprehensive PC and Internet security protection. First 30 days free for new subscribers. | US\$5.99 per month | US\$5.99 per month | US\$0.49 | US\$6.48 |

Order Total:  
US\$6.48  
Taxes apply and are subject to change.

Confirmation email will be sent to: [jennie.cung@verizonwireless.com](mailto:jennie.cung@verizonwireless.com) [Change](#)


Help 

 **Note:** You will have an opportunity to review the complete order details before the transaction is completed.

[CANCEL X](#)

[← BACK](#)

[CONTINUE >](#)

 Please do not use the back arrow button on the top of your browser. Doing so will result in a loss of information entered so far.

# Review Order with Coupon Box

>Review Order Choose Payment Method Order Summary Order Confirmation Order Activation

Review Order

Help ?

CLICK HERE FOR [VAS TOS NAME]

Please review your order information and then click the Continue button.

| Qty  | Product      | Product Description                                | Unit Price                            | Price      | Tax       | Total      |
|--|--------------|--|---------------------------------------|------------|-----------|------------|
| 1  | Product Name | Lorem ipsum dolor sit amet, consectetur adipiscing | US\$ X.XX                             | US\$ XX.XX | US\$ X.XX | US\$ XX.XX |
| Enter Promotional Coupon Code: <input type="text"/> <a href="#">Help ?</a> |              |  | <b>Total Charges:</b> US\$ XXX.XX     |            |           |            |
| <input type="button" value="APPLY COUPON"/>                                |              |  | Taxes apply and are subject to change |            |           |            |

Confirmation emails will be sent to: kelleyporaltest8@verizon.com [Change](#)

Help ?

**Note:** You will have an opportunity to review the complete order details before the transaction is completed.

**Note:** Please do not use the back arrow button on the top of your browser. Doing so will result in a loss of information entered so far.

## Functional Requirements

Flow: User clicked CONTINUE on marketing/info page for VAS Item.

APPLY COUPON attempts to apply coupon code entered by user.

CANCEL, BACK, CONTINUE are BAU.

Coupon HELP button brings up help for coupons.

# Review Order – with Enhanced Discounting and Coupon Box

>Review Order Choose Payment Method Order Summary Order Confirmation Order Activation

Review Order

Help ?

CLICK HERE FOR [VAS TOS NAME]

Please review your order information and then click the Continue button.

| Qty   | Product      | Product Description                                | Unit Price                            | Price                                     | Tax         | Total      |
|---|--------------|--|---------------------------------------|---|-------------|------------|
| 1   | Product Name | Lorem ipsum dolor sit amet, consectetur adipiscing | US\$ XX.XX                            | US\$ X.XX<br>- <del>X.XX</del> *<br>XX.XX | US\$ XX.XX  | US\$ XX.XX |
| <i>*Discount has been applied. The discount will be \$1.00 for the first month and \$0.50 per month for months 2 and 3.</i> |              |  | <b>Total [Monthly] Charges:</b>       |   | US\$ XXX.XX |            |
| Enter Promotional Coupon Code:  |              | <input type="text"/>                               | Help ?                                |   |             |            |
|   |              | <b>APPLY COUPON</b>                                | Taxes apply and are subject to change |   |             |            |

Confirmation emails will be sent to: kelleyportaltest8@verizon.com [Change](#)

Help ?

**Note:** You will have an opportunity to review the complete order details before the transaction is completed.

Cancel X

< Back

Continue >

Please do not use the back arrow button on the top of your browser. Doing so will result in a loss of information entered so far.

## Functional Requirements

Flow: User clicked APPLY COUPON with valid coupon code on the Review Order page.

Valista discount is shown as a subtraction in the Price column (multiplied by quantity).

CANCEL, BACK, CONTINUE are BAU.

# Review Order - Coupon Error

>Review Order Choose Payment Method Order Summary Order Confirmation Order Activation

Review Order

Help ?

CLICK HERE FOR [VAS TOS NAME]

Please review your order information and then click the Continue button.

| Qty | Product      | Product Description                                | Unit Price | Price      | Tax       | Total      |
|-----|--------------|--|------------|------------|-----------|------------|
| 1   | Product Name | Lorem ipsum dolor sit amet, consectetur adipiscing | US\$ X.XX  | US\$ XX.XX | US\$ X.XX | US\$ XX.XX |

[Coupon xyz123 Not Found - Please check the coupon code.]

Total [Monthly] Charges: US\$ XXX.XX

Enter Promotional  
Coupon Code:

Help ?

APPLY COUPON

Taxes apply and are subject to change

Confirmation emails will be sent to: kelleyportaltest8@verizon.com [Change](#)

Help ?

**Note:** You will have an opportunity to review the complete order details before the transaction is completed.

Cancel X

< Back

Continue >

**Note:** Please do not use the back arrow button on the top of your browser. Doing so will result in a loss of information entered so far.

## Functional Requirements

Flow: User clicked APPLY COUPON with invalid coupon code on the Review Order page.

- Errors: "Coupon [xyz123]"
- Not Found - Please check the coupon code.
  - Expired - Please check the expiration date.
  - Redeemed - Coupon is not valid for multiple uses.
  - Ineligible Purchase - This order is not eligible for the coupon entered.
  - Already Applied - The price shown already reflects the coupon discount.

CANCEL, BACK, CONTINUE are BAU.

# Review Order - Coupon Applied

>Review Order Choose Payment Method Order Summary Order Confirmation Order Activation

Review Order

Help ?

CLICK HERE FOR [VAS TOS NAME]

Please review your order information and then click the Continue button.

| Qty | Product      | Product Description                                | Unit Price | Price                         | Tax       | Total      |
|-----|--------------|--|------------|-------------------------------|-----------|------------|
| 1   | Product Name | Lorem ipsum dolor sit amet, consectetur adipiscing | US\$ XX.XX | US\$ X.XX<br>- X.XX†<br>XX.XX | US\$ X.XX | US\$ XX.XX |

† Coupon [xyz123] has been applied  
The discount will be \$1.00 off per month for the first two months and \$0.50 for month 3.

Total [Monthly] Charges: US\$ XXX.XX

Enter Promotional  
Coupon Code:

Help ?

APPLY COUPON

Taxes apply and are subject to change

Confirmation emails will be sent to: kelleyportaltest8@verizon.com [Change](#)

Help ?

**Note:** You will have an opportunity to review the complete order details before the transaction is completed.

Cancel X

< Back

Continue >

Please do not use the back arrow button on the top of your browser. Doing so will result in a loss of information entered so far.

## Functional Requirements

Flow: User clicked APPLY COUPON with valid coupon code on the Review Order page.

Coupon discount is shown as a subtraction in the Price column (multiplied by quantity).

Tax and Total values will be recalculated.

APPLY COUPON applies new coupon and refreshes the page.

CANCEL, BACK, CONTINUE are BAU.

# Review Order - Coupon Applied with Enhanced Discounting

>Review Order Choose Payment Method Order Summary Order Confirmation Order Activation

Review Order

Help ?

CLICK HERE FOR [VAS TOS NAME]

Please review your order information and then click the Continue button.

| Qty | Product      | Product Description                                | Unit Price | Price                                    | Tax        | Total      |
|-----|--------------|--|------------|--|------------|------------|
| 1   | Product Name | Lorem ipsum dolor sit amet, consectetur adipiscing | US\$ X.XX  | US\$ XX.XX<br>- X.XX*<br>- X.XX†<br>X.XX | US\$ XX.XX | US\$ XX.XX |

\* Discount has been applied. The discount will be \$0.50 per month for the first 3 months

† Coupon [xyz123] has been applied. The discount will be \$1.00 off per month for the first two months..

Total [Monthly] Charges: US\$ XXX.XX

Enter Promotional Coupon Code:

Help ?

APPLY COUPON

Confirmation emails will be sent to: kelleyportaltest8@verizon.com [Change](#)

Help ?

**Note:** You will have an opportunity to review the complete order details before the transaction is completed.

Cancel X

< Back

Continue >

Please do not use the back arrow button on the top of your browser. Doing so will result in a loss of information entered so far.

Functional Requirements

Flow: User clicked APPLY COUPON with valid coupon code on the Review Order page.

CANCEL, BACK, CONTINUE are BAU.

# Order Summary - Coupon Applied with Enhanced Discounting with 30 day Free Trial

Review Order Choose Payment Method >**Order Summary** Order Confirmation Order Activation

**Order Summary** Help ?

Please review the details of your order below and then click the Submit button.

| Qty | Product      | Product Description                                | Unit Price | Price  | Tax        | Total     |
|-----|--------------|--|------------|--|------------|-----------|
| 1   | Product Name | Lorem ipsum dolor sit amet, consectetur adipiscing | US\$ X.XX* | US\$ X.XX*<br>- <del>X.XX</del> <sup>†</sup><br>X.XX | US\$ X.XX* | US\$ X.XX |

\* Discount has been applied. The discount will be \$2.00 per month for months 2-4 and \$1.00 per month for months 5-6.

† Coupon [xyz123] has been applied  
The discount will be \$2.00 off per month for months 2-4.

**Total [Monthly] Charges:** US\$ XXX.XX

[Price shown does not reflect your free period.] Once your order is submitted, billing [and your 30 day free period] will begin .

Taxes apply and are subject to change

**This Area is BAU**

## Functional Requirements

Flow: User clicked CONTINUE on Choose Payment Method page;

- Errors: "Coupon [xyz123]"
- Not Found - Please check the coupon code.
  - Expired - Please check the expiration date.
  - Redeemed - Coupon is not valid for multiple uses.
  - Ineligible Purchase - This order is not eligible for the coupon entered.
  - Already Applied - The price shown already reflects the coupon discount.

CANCEL, BACK, CONTINUE are BAU.

Free trial info only shown if free trial applies.



# Order Confirmation - Coupon Applied with Enhanced Discounting

## Order Confirmation

Help 

Thank you for your order. Please print out and save a copy of this page for your records.

 Printer Friendly Page

Your confirmation number for the order is **U2143321198653107**

|                           |   |                      |
|---------------------------|---|----------------------|
| <b>Customer Name</b>      | Customer Name   |                      |
| <b>Product Name</b>       | [VAS Product Name]  |                      |
| <b>Product Category</b>   | [VAS Product Category]  |                      |
| <b>Description</b>        | [VAS Product Description]   |                      |
| <b>Quantity</b>           | 2   |                      |
| <b>Unit Price</b>         | US\$ 5.99 per month   |                      |
| <b>Price</b>              | US\$11.98 per month   |                      |
| <b>Discount</b>           | <i>The discount will be \$0.50 per month for the first 3 months.</i>  | - US\$1.00 per month |
| <b>Promotional Coupon</b> | <i>The discount will be \$1.00 off per month for the first two months.</i>  | - US\$2.00 per month |
| <b>Tax</b>                | \$0.41 per month  |                      |
| <b>Total</b>              | \$9.39 per month  |                      |
|                           | <p><b>Applicable Rates</b><br/>                     After your free period ends, the monthly pricing is as follows :<br/>                     Months 2 and 3 = \$8.98 per month plus tax<br/>                     Month 4 = \$10.98 per month plus tax<br/>                     \$11.98 per month plus tax, thereafter</p> <p>[Price shown does not reflect your free trial period.] Once your order is submitted, billing [and your 30 day fre trial period] will begin .</p> <p>Taxes apply and are subject to change</p> |                      |
| <b>Purchase Date</b>      | 01/07/08  |                      |

### Functional Requirements

Flow: User clicked **SUBMIT ORDER** on Order Summary page.



Free trial info only shown if free trial applies.

**This Area is BAU**

# Self-Care - Pricing Removed

Manage My Broadband Essentials and Extras Español >

**Purchases** | Update Payment Methods | Bill History Help ?

Please accept the Terms of Service so that you can activate the services marked Not Yet Accepted, below.

**Important Notice:** You will continue to be billed until you cancel this service. If you do not wish to be billed for this service, please click on Read the Terms of Service for each product you wish to cancel and select "I do not agree."

Click on the individual Product Name to view pricing details and manage your Broadband Essentials & Extras purchase.

| Product Name                                 | Order Date                         | Payment Method                      | Billing Effective Date | Status  |
|--|------------------------------------|-------------------------------------|------------------------|---|
| <a href="#">Internet Security Suite/6</a>    | 09/05/2008                         | Include with my Verizon Online Bill | 09/05/2008             | Active<br><b>ACCESS NOW &gt;&gt;</b>                      |
| <a href="#">Games on Demand/Family Place</a> | 09/05/2008                         | Include with my Verizon Online Bill | 09/05/2008             | <a href="#">Read Terms of Service</a><br>Not Yet Accepted |
| <a href="#">Protection Pak</a>               | 09/03/2008                         | Include with my Verizon Online Bill | 09/03/2008             | Cancelled   |
| <a href="#">WebOffice – Workgroup10</a>      | 09/03/2008                         | Include with my Verizon Online Bill | 09/03/2008             | Active  |
|  | <a href="#">Additional Storage</a> |                                     | 09/03/2008             | <a href="#">Read Terms of Service</a><br>Not Yet Accepted |
|  | <a href="#">Full Text Search</a>   |                                     | 09/03/2008             | Cancelled<br><b>ACCESS NOW &gt;&gt;</b>                   |

Functional Requirements

Flow: User linked to Manage My Broadband Essentials and Extras – including Stand Alone TOS page.

Added “pricing”.

Removed Original Price and Discount columns from table.

“Read Terms of Service” link appears if TOS is pending. The link opens Accept TOS for individual product as in-line pop-up.

ACCESS NOW button shown if base product has been accepted for items with component level TOS.

# Product Purchase Details - with Discounts and Coupons


This Area is BAU

## Manage My Broadband Essentials and Extras

### Product Purchase Detail

[< BACK](#)

Help 

|                           |   |                      |
|---------------------------|---|----------------------|
| <b>Customer Name</b>      | [Customer Name]   |                      |
| <b>Product Name</b>       | [VAS Product Name]<br><br>Once you've clicked on ACCESS NOW a Setup Wizard will help you download and complete installation.   |                      |
| <b>Product Category</b>   | [VAS Product Category]  |                      |
| <b>Description</b>        | [VAS Product Description]   |                      |
| <b>User Access Rights</b> | [User Access Info]  |                      |
| <b>Quantity</b>           | 2   |                      |
| <b>Unit Price</b>         | US\$ 5.99 per month   |                      |
| <b>Price</b>              | US\$11.98 per month   |                      |
| <b>Discount</b>           | <i>The discount will be \$0.50 per month for the first 3 months.</i>  | - US\$1.00 per month |
| <b>Promotional Coupon</b> | <i>The discount will be \$1.00 off per month for the first two months.</i>  | - US\$2.00 per month |
| <b>Tax</b>                | \$0.41 per month  |                      |
| <b>Total</b>              | \$9.39 per month  |                      |
|                           | <p><b>Applicable Rates</b><br/>                     After your free period ends, the monthly pricing is as follows :<br/>                     Months 2 and 3 = US\$8.98 per month plus tax<br/>                     Month 4 = US\$10.98 per month plus tax<br/>                     US\$11.98 per month plus tax, thereafter</p> <p>[Price shown does not reflect your free period.] Once your order is submitted, billing [and your X day free period] will begin . We bill one month in advance for this purchase.</p> <p>Taxes apply and are subject to change</p> |                      |
| <b>Purchase Date</b>      | 01/07/08  |                      |

### Functional Requirements

Flow: User clicked Product Name on VASIP Self Care page.

This line not shown if no free trial period

Months for discounted price are calculated after the free trial period.

Free period [ ] info only shown if free trial applies.

This Area is BAU